

cardinalhealth.com/at-Home-HME

Proof of delivery user guide

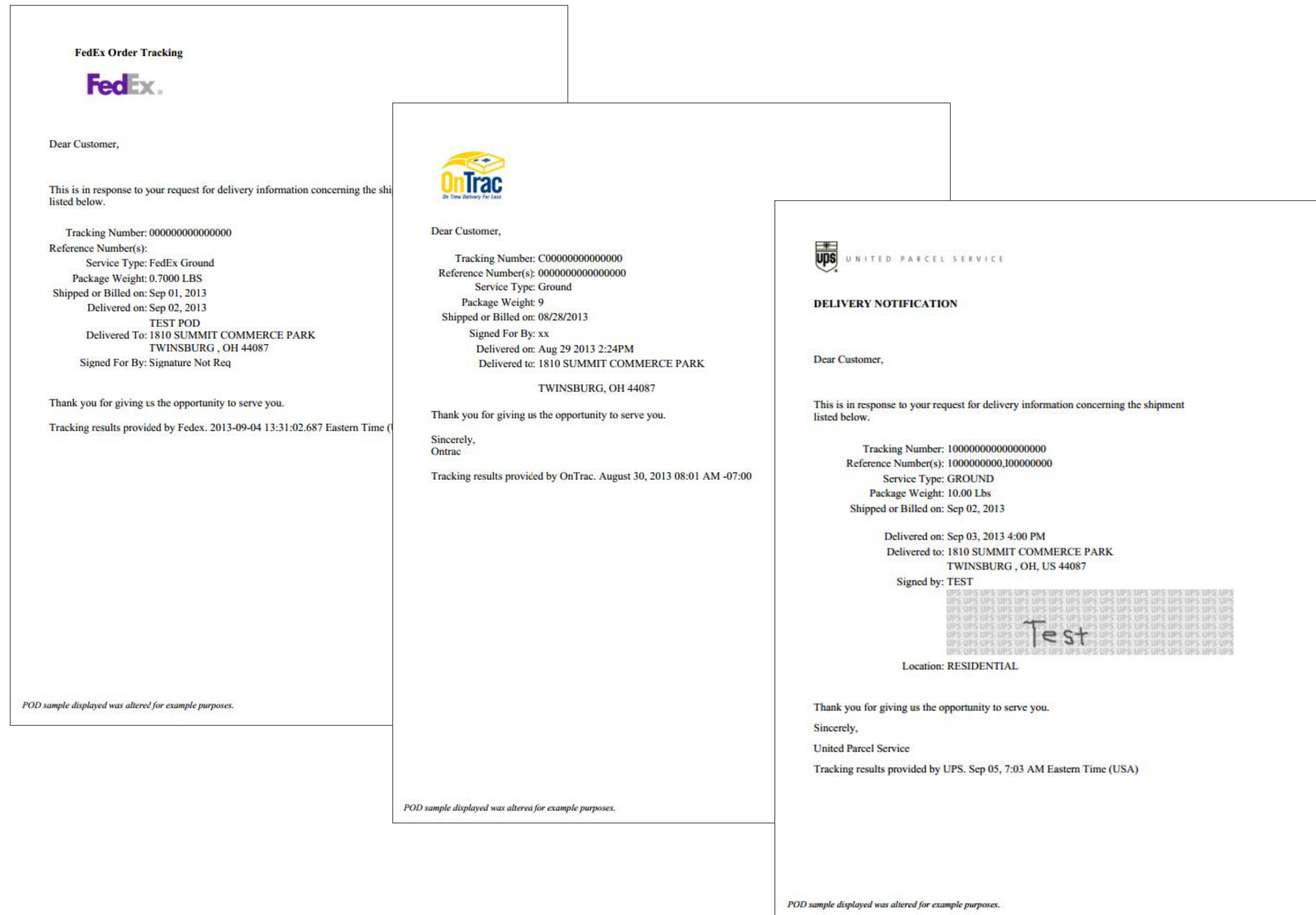


Cardinal Health™ at-Home — Proof of delivery

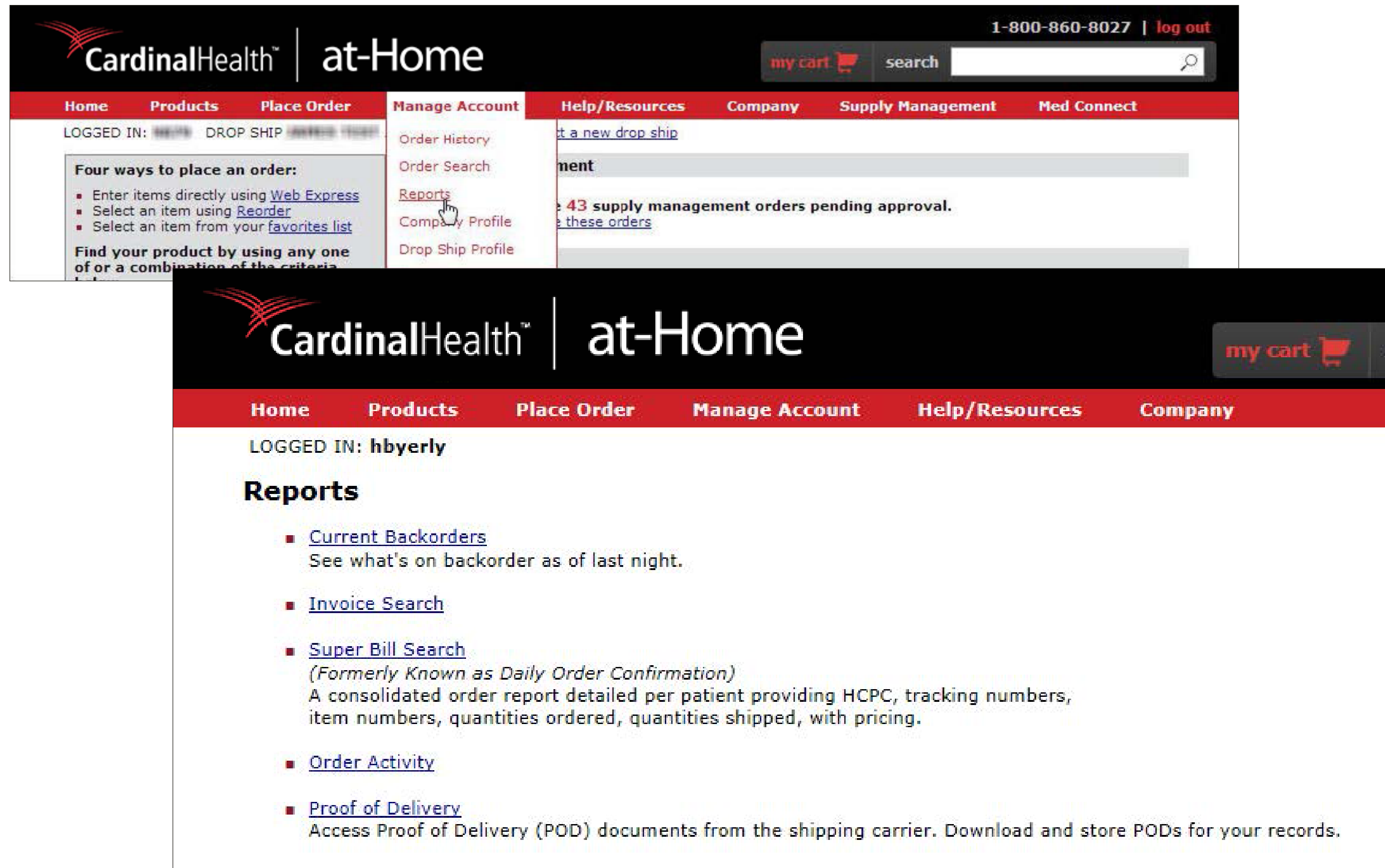
Proof of Delivery documents can be downloaded individually by order or by multiple orders at one time while logged in to your account at cardinalhealth.com/atHome-HME.

POD documents are accessible on the following pages:

- Proof of delivery
- Order details
- Order history
- Order search results



Proof of delivery self-service



Roll over the Manage Account tab and click Reports.

From the Reports page, click on the Proof of Delivery link.

Proof of delivery self-service

The screenshot shows the CardinalHealth at-Home website. The header includes the logo, a phone number (1-800-860-8027), a log out link, and a search bar. The navigation menu contains links for Home, Products, Place Order, Manage Account, Help/Resources, Company, and Supply Management. The main content area is titled "Proof of Delivery" and includes a "Notes" section with several bullet points. Below the notes is a "Get ADOBE® READER*" button. The search section contains several input fields: "Orders placed between:" with a date range of 08/05/2013 to 09/04/2013, "Tracking #:", "PO #:", "Order #:", "Patient Account Number:", and "Patient or Company Name:". There are "Search" and "Clear" buttons at the bottom of the search section.

CardinalHealth | at-Home

1-800-860-8027 | log out

my cart search

Home Products Place Order Manage Account Help/Resources Company Supply Management

LOGGED IN: DROP SHIP select a new drop ship

Proof of Delivery

Notes

- Status information is current as of last night.
- Indemed.com retains 13 months of Proof of Delivery documents for orders placed in Independence Medical systems.
- Please limit your date range to 30 days.
- Clicking Search without entering criteria will yield the past 30 days of results with today as the end date.
- [Download Proof of Delivery User Guide](#)
- If you are having trouble viewing a document, try downloading the newest version of Adobe Reader.

Get ADOBE® READER*

Orders placed between: 08/05/2013 and: 09/04/2013

Tracking #:

PO #:

Order #:

Patient Account Number:

Patient or Company Name:

Search Clear

The POD Self-Service feature allows you to search for, view and download available POD documents.

To search for available POD documents, enter one or more of the search criteria options:

- Orders placed between (date range)
- Tracking number
- PO number
- Order number
- Patient account number
- Patient or company name

The last 30 days of results with today as the end date will automatically be selected, but you do have the option of choosing your own date range.

Proof of delivery self-service

Proof of Delivery Search

Search Results

You searched for:
Orders Placed Between 08/04/2013 and 09/05/2013

☐ Select All

Download

Showing 1 to 2 of 2 records

<< < 1 > >>

Narrow Your Search:

ORDER DATE	TRACKING #	PO #	ORDER #	PATIENT INFORMATION
<input checked="" type="checkbox"/> 08/06/2013	1ZA0000000000000000	12A000000000000000	12A000000000000000	Proof of Delivery
<input type="checkbox"/> 09/05/2013	1ZF00000000000000000	12F000000000000000	12F000000000000000	Proof of Delivery

☐ Select All

Download

Showing 1 to 8 of 8 records

<< < 1 > >>

Search Proof of Delivery

Thank you!

2 Proof of Delivery documents are downloading to your computer.

Your browser will alert you when the documents are ready.

You may close this window at any time.

Close

_080413_090513.zip

After clicking Download you will receive messaging indicating how many POD documents are downloading.

The documents will be available in a .zip file once the download is complete. The file name will be your account number and the date range searched.

Sort results by:

- Order date
- Tracking #
- PO #
- Order #

Narrow your search to filter the results to locate specific POD documents. Filter the results by entering the Order date, Tracking #, PO #, Order #, the patient account name or number.

View a document by simply clicking on the Proof of Delivery link associated with an order.

Download all POD documents within the search results by clicking the Select All check box and clicking the Download button.

Download a selection of POD documents from your search results by clicking the check box next to the order and clicking the Download button.

Order history

Order History

[Order Tracking](#)
[Future Orders](#)

Below is a list of the last 50 orders that you placed online or by another order method. You can find any order from the last 13 months on this site.

For more search methods or for older orders, click "[Search Orders](#)".

PATIENT INFORMATION	ORDER#	WEB CONFIRMATION #	ORDER METHOD	ORDER DATE	SHIP DATE	STATUS
View Patient Information	123456789	987654321	WEB	09/05/2013	09/05/2013	Track Proof of Delivery
View Patient Information	123456789	987654321	OTHER *	08/06/2013	08/06/2013	Track Proof of Delivery

[Search Orders](#)

POD documents are also available on the Order History page.

Click the Proof of Delivery link located beneath the Track button.

The document will appear in a new tab or new window.
You will be able to view, print or save the document from
that page.

Order search results

Order Search

Search Results

You searched for:
Ship Date: 8/5/2013 - 9/5/2013

Displaying 1 - 2 of 2 record(s)

PATIENT INFORMATION	ORDER #	WEB CONFIRMATION #	ORDER METHOD	ORDER DATE	SHIP DATE	STATUS
	[blurred]	[blurred]	WEB	09/05/2013	09/05/2013	<div>Track</div> <div>Proof of Delivery</div>
	[blurred]		OTHER *	08/06/2013	08/06/2013	<div>Track</div> <div>Proof of Delivery</div>

Search Orders

UNITED PARCEL SERVICE

DELIVERY NOTIFICATION

Dear Customer,

This is in response to your request for delivery information concerning the shipment listed below.

Tracking Number: [blurred]

Reference Number(s): [blurred]

Service Type: [blurred]

Package Weight: [blurred]

Shipped or Billed on: Sep 05, 2013

Delivered on: Sep 05, 2013 at 10:45 AM

Delivered to: [blurred]

Signed by: [blurred]

Location: RESIDENTIAL

Thank you for giving us the opportunity to serve you.

Sincerely,
United Parcel Service

Tracking results provided by UPS. Sep 21, 7:15 AM Eastern Time (USA)

Similar to Order History, POD documents are also available on Order Search results.

Click the Proof of Delivery link located beneath the Track button.

The document will appear in a new tab or new window. You will be able to view, print or save the document from that page.

Order details

Order Details

Order Number: 1000000000

Web Confirmation Number: 10000000

Account #: 1000000000000000

P.O. Number #: 1000000000

Order Source: WEB

Ordered By:

Ordered On: 09/06/2013

Paid By: Account

Shipping Address: 1000000000000000

Shipping Method: UPS-Ground-Residential Signature

Ship Date: 09/06/2013

Signature Required: No

Reorder This Order

Purchases

ITEM#	DESCRIPTION	D.O.S./ STATUS UPDATED	STATUS	Tracking	QTY	UNIT PRICE	TOTAL PRICE
ZPAP100S	Reliamed Alcohol Wipe, 1-Ply, 1-1/8" X 1-1/8" (100 Count)	09/06/2013	SHIPPED	<div><div>1ZF00000000000000000000</div><div>Proof of Delivery</div></div>	4	12.5000	50.0000

Subtotal:

Tax:

Shipping and Processing Charges**:

Total:

50.0000

00.0000

00.0000

50.0000

** - SIGNATURE REQD FEE

*This is not an invoice

Reorder This Order

ORDER#	WEB CONFIRMATION #
1000000000	10000000
1000000000	

From Order History or Order Search results, click the Order # or the Web Confirmation # to access the Order Details.

Click the Proof of Delivery link located beneath the Track button.

The document will appear in a new tab or new window. You will be able to view, print or save the document from that page.

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