

cardinalhealth.com/at-Home-HME

Proof of delivery user guide



Cardinal Health™ at-Home — Proof of delivery

FedEx Order Tracking



Dear Customer,

This is in response to your request for delivery information concerning the shipment listed below.

Tracking Number: 0000000000000000
Reference Number(s):
Service Type: FedEx Ground
Package Weight: 0.7000 LBS
Shipped or Billed on: Sep 01, 2013
Delivered on: Sep 02, 2013
TEST POD
Delivered to: 1810 SUMMIT COMMERCE PARK
TWINSBURG , OH 44087
Signed For By: Signature Not Req

Thank you for giving us the opportunity to serve you.

Tracking results provided by Fedex. 2013-09-04 13:31:02.687 Eastern Time (UTC-04:00)

POD sample displayed was altered for example purposes.



Dear Customer,

Tracking Number: C000000000000000
Reference Number(s): 0000000000000000
Service Type: Ground
Package Weight: 9
Shipped or Billed on: 08/28/2013
Signed For By: xx
Delivered on: Aug 29 2013 2:24PM
Delivered to: 1810 SUMMIT COMMERCE PARK
TWINSBURG, OH 44087

Thank you for giving us the opportunity to serve you.

Sincerely,
Ontrac

Tracking results provided by OnTrac. August 30, 2013 08:01 AM -07:00

POD sample displayed was altered for example purposes.



UNITED PARCEL SERVICE

DELIVERY NOTIFICATION

Dear Customer,

This is in response to your request for delivery information concerning the shipment listed below.

Tracking Number: 100000000000000000
Reference Number(s): 1000000000,1000000000
Service Type: GROUND
Package Weight: 10.00 Lbs
Shipped or Billed on: Sep 02, 2013

Delivered on: Sep 03, 2013 4:00 PM
Delivered to: 1810 SUMMIT COMMERCE PARK
TWINSBURG , OH, US 44087
Signed by: TEST



Location: RESIDENTIAL

Thank you for giving us the opportunity to serve you.

Sincerely,
United Parcel Service

Tracking results provided by UPS. Sep 05, 7:03 AM Eastern Time (USA)

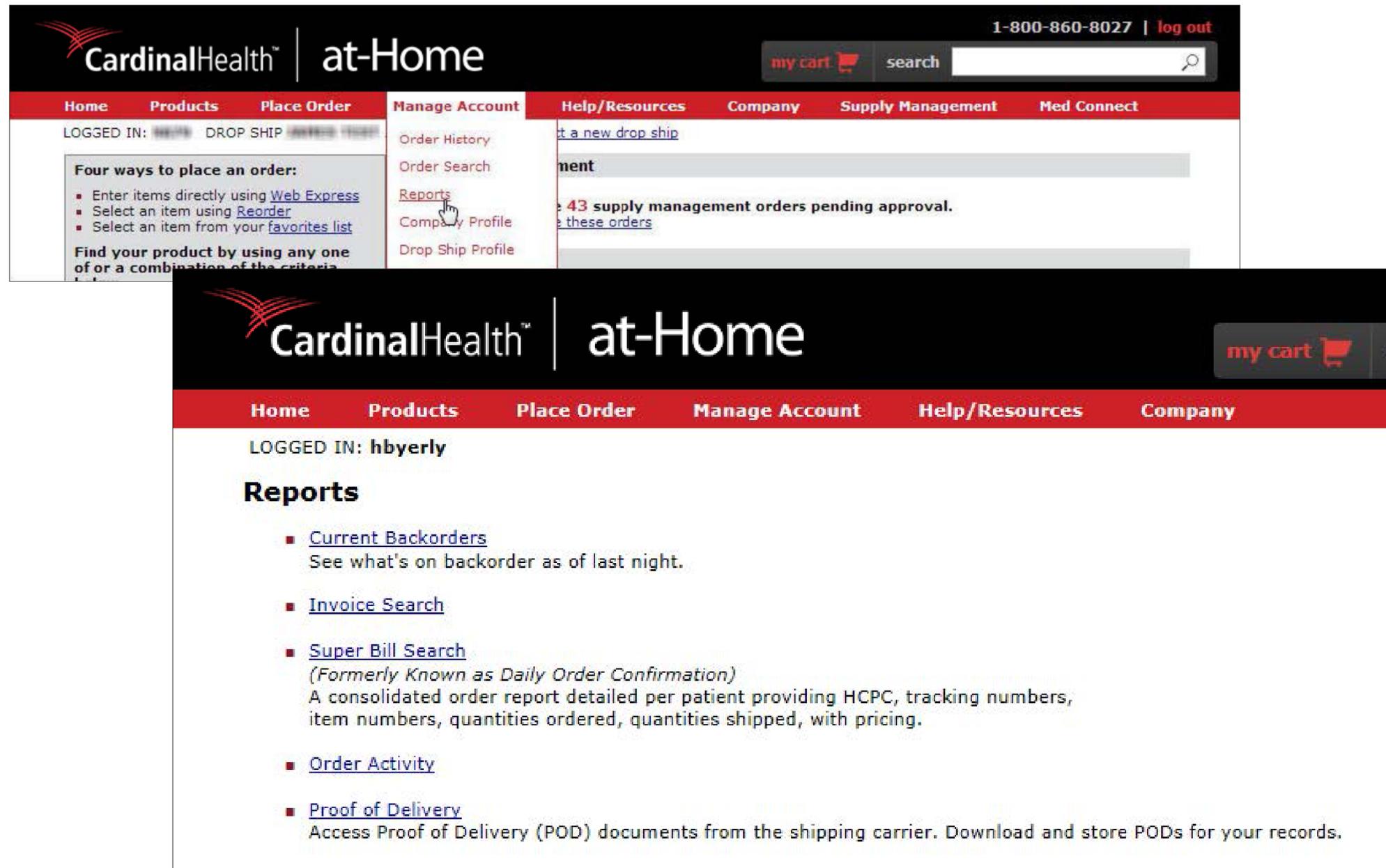
POD sample displayed was altered for example purposes.

Proof of Delivery documents can be downloaded individually by order or by multiple orders at one time while logged in to your account at cardinalhealth.com/atHome-HME.

POD documents are accessible on the following pages:

- Proof of delivery
- Order details
- Order history
- Order search results

Proof of delivery self-service



Roll over the Manage Account tab and click Reports.

From the Reports page, click on the Proof of Delivery link.

Proof of delivery self-service

The screenshot shows the CardinalHealth at-Home website interface. At the top, there is a navigation bar with the logo and the text "at-Home". To the right of the logo, there is a phone number "1-800-860-8027" and a "log out" link. Below the navigation bar, there is a "my cart" icon and a search bar. The main content area is titled "Proof of Delivery" and contains a "Notes" section with several bullet points. Below the notes, there is a "Get ADOBE READER" button. The search interface includes several input fields: "Orders placed between:" with a date picker set to "08/05/2013", "and:" with a date picker set to "09/04/2013", "Tracking #:", "PO #:", "Order #:", "Patient Account Number:", and "Patient or Company Name:". At the bottom of the search interface, there are "Search" and "Clear" buttons.

CardinalHealth | at-Home 1-800-860-8027 | log out

my cart search

Home Products Place Order Manage Account Help/Resources Company Supply Management

LOGGED IN: DROP SHIP select a new drop ship

Proof of Delivery

Notes

- Status information is current as of last night.
- Indemed.com retains 13 months of Proof of Delivery documents for orders placed in Independence Medical systems.
- Please limit your date range to 30 days.
- Clicking Search without entering criteria will yield the past 30 days of results with today as the end date.
- [Download Proof of Delivery User Guide](#)
- If you are having trouble viewing a document, try downloading the newest version of Adobe Reader.

Get ADOBE READER

Orders placed between: 08/05/2013

and: 09/04/2013

Tracking #:

PO #:

Order #:

Patient Account Number:

Patient or Company Name: ?

Search Clear

The POD Self-Service feature allows you to search for, view and download available POD documents.

To search for available POD documents, enter one or more of the search criteria options:

- Orders placed between (date range)
- Tracking number
- PO number
- Order number
- Patient account number
- Patient or company name

The last 30 days of results with today as the end date will automatically be selected, but you do have the option of choosing your own date range.

Proof of delivery self-service

Proof of Delivery Search

Search Results

You searched for:
Orders Placed Between 08/04/2013 and 09/05/2013

Narrow Your Search:

Select All **Download** Showing 1 to 2 of 2 records

ORDER DATE	TRACKING #	PO #	ORDER #	PATIENT INFORMATION
<input checked="" type="checkbox"/> 08/06/2013	1ZA0000000000000000	0804130000000000	0804130000000000	Proof of Delivery
<input type="checkbox"/> 09/05/2013	1ZF0000000000000000	0905130000000000	0905130000000000	Proof of Delivery

Select All **Download** Showing 1 to 8 of 8 records

Search Proof of Delivery

Thank you!

2 Proof of Delivery documents are downloading to your computer.

Your browser will alert you when the documents are ready.

You may close this window at any time.

Close

_080413_090513.zip

Sort results by:

- Order date
- Tracking #
- PO #
- Order #

Narrow your search to filter the results to locate specific POD documents. Filter the results by entering the Order date, Tracking #, PO #, Order #, the patient account name or number.

View a document by simply clicking on the Proof of Delivery link associated with an order.

Download all POD documents within the search results by clicking the Select All check box and clicking the Download button.

Download a selection of POD documents from your search results by clicking the check box next to the order and clicking the Download button.

After clicking Download you will receive messaging indicating how many POD documents are downloading.

The documents will be available in a .zip file once the download is complete. The file name will be your account number and the date range searched.

Order history

Order History

Order Tracking | Future Orders

Below is a list of the last 50 orders that you placed online or by another order method. You can find any order from the last 13 months on this site.

For more search methods or for older orders, click "[Search Orders](#)."

PATIENT INFORMATION	ORDER#	WEB CONFIRMATION #	ORDER METHOD	ORDER DATE	SHIP DATE	STATUS
[Redacted]	[Redacted]	[Redacted]	WEB	09/05/2013	09/05/2013	Track Proof of Delivery
[Redacted]	[Redacted]	[Redacted]	OTHER *	08/06/2013	08/06/2013	Track Proof of Delivery

[Search Orders](#)

UPS UNITED PARCEL SERVICE

DELIVERY NOTIFICATION

Dear Customer,

This is in response to your request for delivery information concerning the shipment listed below.

Tracking Number: [Redacted]
Reference Number(s): [Redacted]
Service Type: [Redacted]
Package Weight: [Redacted]
Shipped or Billed on: [Redacted]

Delivered on: [Redacted]
Delivered to: [Redacted]
Signed by: [Redacted]

Location: RESIDENTIAL

Thank you for giving us the opportunity to serve you.
Sincerely,
United Parcel Service

Tracking results provided by UPS. Sep 21, 7:15 AM Eastern Time (USA)

POD documents are also available on the Order History page.

Click the Proof of Delivery link located beneath the Track button.

The document will appear in a new tab or new window. You will be able to view, print or save the document from that page.

Order search results

The screenshot shows an 'Order Search' interface with a table of results. A red arrow points from the 'Proof of Delivery' link in the table to a browser window displaying a UPS 'DELIVERY NOTIFICATION' document.

Order Search
Search Results
You searched for:
Ship Date: 8/5/2013 - 9/5/2013

Displaying 1 - 2 of 2 record(s)

PATIENT INFORMATION	ORDER #	WEB CONFIRMATION #	ORDER METHOD	ORDER DATE	SHIP DATE	STATUS
[Redacted]	[Redacted]	[Redacted]	WEB	09/05/2013	09/05/2013	Track Proof of Delivery
[Redacted]	[Redacted]	[Redacted]	OTHER *	08/06/2013	08/06/2013	Track Proof of Delivery

[Search Orders](#)

UPS UNITED PARCEL SERVICE
DELIVERY NOTIFICATION
Dear Customer,
This is in response to your request for delivery information concerning the shipment listed below.
Tracking Number: [Redacted]
Reference Number(s): [Redacted]
Service Type: [Redacted]
Package Weight: [Redacted]
Shipped or Billed on: [Redacted]
Delivered on: [Redacted]
Delivered to: [Redacted]
Signed by: [Redacted]
Location: RESIDENTIAL
Thank you for giving us the opportunity to serve you.
Sincerely,
United Parcel Service
Tracking results provided by UPS. Sep 21, 7:15 AM Eastern Time (USA)

Similar to Order History, POD documents are also available on Order Search results.

Click the Proof of Delivery link located beneath the Track button.

The document will appear in a new tab or new window. You will be able to view, print or save the document from that page.

Order details

Order Details

Order Number: [REDACTED]
Web Confirmation Number: [REDACTED]
Account #: [REDACTED]
P.O. Number #: [REDACTED]
Order Source: WEB
Ordered By:
Ordered On: 09/06/2013
Paid By: Account

Shipping Address: [REDACTED]
Shipping Method: UPS-Ground-Residential Signature
Ship Date: 09/06/2013
Signature Required: No

[Reorder This Order](#)

Purchases

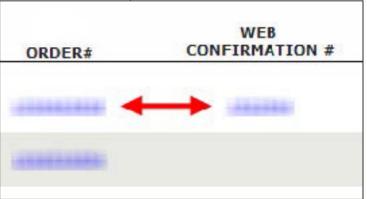
ITEM#	DESCRIPTION	D.O.S./ STATUS UPDATED	STATUS	Tracking	QTY	UNIT PRICE	TOTAL PRICE
ZPAP100S	Reliamed Alcohol Wipe, 1-Ply, 1-1/8" X 1-1/8" (100 Count)	09/06/2013	SHIPPED	1ZF000000000000000 Proof of Delivery	4	[REDACTED]	[REDACTED]

Subtotal: [REDACTED]
Tax: [REDACTED]
Shipping and Processing Charges**:

Total: [REDACTED]
**- SIGNATURE REQD FEE

*This is not an invoice

[Reorder This Order](#)



From Order History or Order Search results, click the Order # or the Web Confirmation # to access the Order Details.

Click the Proof of Delivery link located beneath the Track button.

The document will appear in a new tab or new window. You will be able to view, print or save the document from that page.

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