

WEB SITE GUIDE



INDEPENDENCE MEDICAL

Log In

The screenshot shows the Independence Medical website. At the top left is the logo with the letter 'I' and 'MEDICAL' to its right. At the top right is the phone number '1-800-860-8027' and a 'Log In' button. Below the logo is a navigation menu with 'Home' and 'Welcome' visible. The main content area is divided into sections. On the left, there is a large black box with white text for the login form: 'Account Number:' with a text input field, 'User Name:' with a text input field, 'Password:' with a text input field, and a 'Forgot Password?' link. Below this is a red 'Log In' button. To the right of the login form is a section titled 'Distributor of Medical Supplies' with a list of bullet points: 'Since 1990, Independence Medical has been one of the nation's leading medical supply distributors.', 'A wide range of value-added services with a goal of increasing your profits and improving your operating efficiencies', 'Our depth and breadth of product distinguished us from our competition, and results in increased fill rates for our customers', 'Assistance from knowledgeable customer service representatives', and 'Availability to ship from five fully stocked distribution centers, providing 1 - 2 business day delivery to 96% of the United States'. Below this is a 'Product Spotlight' section titled 'Reliamed Woundcare' with a list of bullet points: 'Products promote the body's natural healing process.', 'Products create an optimal wound environment.', and 'Comparable to all major brands at a fraction the cost.' To the right of the text is an image of various medical supplies. At the bottom left of the search area is a 'Click Here' button. In the center is a search box with the text 'Find your product by using any one of or a combination of the criteria below.' and fields for 'Enter Item #', 'Enter Keywords', 'Enter HCPCS Code', 'Select Category', and 'Select Manufacturer', followed by a 'Search Catalog' button. On the right side of the search area is a list of product categories: Diabetes, Diagnostics, DME, Enteral, Gloves, Incontinence, Insulin infusion, Orthopedics, Ostomy, Personal therapy, Respiratory, Skin care, Stockings, Tens, Tracheostomy, Urology, Vacuum therapy, and Wound care.

To log in to Independence Medical's web site, there is an area on the lefthand side of the page for log in information.

Enter the appropriate information in the fields in the log in area. Once you have entered the log in information, click the "Log in" button. If you are having difficulty logging in, please call the Web Help Desk at 1-800-860-8027 ext. 4350.

Forgot Password

If you forgot your password, click on the “Forgot Password” link in the log in area.

The screenshot shows the Independence Medical website's login interface. At the top, the logo 'im' and 'INDEPENDENCE MEDICAL' are visible, along with the phone number '1-800-860-8027' and a 'Log In' button. A navigation bar includes links for 'Home', 'Products', 'Place Order', 'Manage Account', 'Help/Resources', and 'Company'. The main content area features a 'Forgot Password?' link highlighted with a yellow circle, a 'Log In' button, and a search section with input fields for 'Enter Item #', 'Enter Keywords', and 'Enter HCPCS Code'. A list of product categories is also visible on the right side.

The screenshot shows the 'Forgot Password' page. The header includes the 'im' logo, 'INDEPENDENCE MEDICAL', and the phone number '1-800-860-8027' with a 'Log In' button. The navigation bar contains links for 'Home', 'Products', 'Place Order', 'Manage Account', 'Help/Resources', and 'Company'. Below the navigation bar, there are links for 'Reorder', 'Web Express', 'Search Catalog', 'Favorites Lists', 'Select a Shipping Address', and 'Shopping Cart'. The main heading is 'Forgot Password', followed by instructions: 'Please provide the account number and e-mail address associated with your login. A message will be sent to the e-mail on file. If you need further assistance contact the web help desk at (800) 860-8027 ext. 4350.' There are two input fields: 'Account Number:' and 'E-Mail Address:'. A 'Submit' button is located at the bottom of the form.

Enter your account number and e-mail address and then click “Submit.” Once you have done so, you will receive an e-mail that contains log in information.

Locked Account

im. INDEPENDENCE MEDICAL 1-800-860-8027 [Log In](#)

[Home](#) [Products](#) [Place Order](#) [Manage Account](#) [Help/Resources](#) [Company](#)

Welcome

Log in

The account you are accessing has been locked due to frequent failed attempts.
Please contact the Web Help Desk at 1-800-860-8027 x4350.

If you are an existing customer, please provide the following information to log in.

Account Number:

User Name:

Password:

[Log In](#)

Forgot your username and password? [Click here](#) and we will e-mail them to you.

Don't have a log-in?
If you are an existing Independence Medical customer but do not have a username or password, please contact the Web Help Desk at 1-800-860-8027 x4350.

Not a customer yet?
If you are not currently an Independence Medical customer, and wish to establish an account, click the button below.

[Request An Account](#)

If you enter an invalid password more than 5 times, your account will be locked. To unlock the account, please call the Web Help Desk at 1-800-860-8027 ext. 4350.

Required Password Change

 **INDEPENDENCE MEDICAL** 1-800-860-8027 [Log Out](#)
My Cart \$0.00 

[Home](#) | [Products](#) | [Place Order](#) | [Manage Account](#) | [Help/Resources](#) | [Company](#)
[Order History](#) | [Order Search](#) | [Reports](#) | [Company Profile](#) | [Drop Ship Profile](#)

LOGGED IN: 9879

Password Reset

Your password has expired. Please enter a new password to access your account.
Your username will stay the same.

Passwords must be at least 7 characters and contain both a letter and a number.

Old Password:

New Password:

Confirm New Password:

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