

Electronic Ordering with Independence Medical

Click through for more information if you are a:

- [New Web User](#)
- [Registered web user of \[www.welcome2indemed.com\]\(http://www.welcome2indemed.com\)](#)
- [Registered web user with \[www.indemed.com\]\(http://www.indemed.com\)](#)
- [Current Account Interested in EDI](#)

Why Order through the Website?

- ✓ Use an ordering portal with real-time inventory
- ✓ No phone 'hold' times – add to cart, checkout, done!
- ✓ Avoid dual work with an easy re-order function
- ✓ Detailed reporting activity
- ✓ Order history from the last 13 months
- ✓ Schedule orders for a future date
- ✓ Set up recurring orders for repeat customers (*approval required)
- ✓ Alerts for alternate sale items to increase your bottom line
- ✓ Access to a larger network of warehouses to deliver next day product access to 98% of the population

Did You Know?

- ✦ If you have a drop ship account, you can manage all of your customer's addresses in one easy location. See your sales rep to be set up as a drop ship account.

New Web Users

Get Started!

- ✓ View the training videos by visiting the [Transition Center](#)
- ✓ Contact your sales rep for your IM account number or use the Account Look Up form available at the [Transition Center](#)
- ✓ **Login using your IM account number** as the username and password
- ✓ The first person to login will be the administrator of the account and have the ability to create individual usernames for key staff members

Did You Know?

- ✦ Your order history from your legacy ISG account will be visible after logging into www.indemed.com.
- ✦ All reporting is available after logging in, under the Manage Account menu.
- ✦ The Transition Center at www.indemed.com/isg features resources and tools to assist your company.

Registered Web User of www.welcome2indemed.com

Transitioning to the indemd.com site is easy with these simple steps.

Get Started!

- ✓ View the training videos by visiting the [Transition Center](#)
- ✓ Contact your sales rep for your IM account number or use the Account Look Up form in the [Transition Center](#)
- ✓ **Login using your legacy ISG username** as the username and password
- ✓ The first person to login will be the administrator of the account and have the ability to create individual usernames for key staff members

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Registered User of Indemed.com

Order on www.indemed.com:

- ✓ Login using the same username and password you currently use to login and order
- ✓ Refresh your web training by visiting the [Transition Center](#)

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Electronic Data Interchange (EDI)

Benefits of EDI

- ✓ Speed – transact with limited human interaction
- ✓ Reduced Cost – reduced labor, paper, and document storage
- ✓ Accuracy – Electronic transactions reduce manual efforts
- ✓ Simplicity – EDI standards specify how data will be formatted and where it can be found.
- ✓ Security – EDI can be accessed only by authorized users and there are audit trails and archives of data.
- ✓ Tracking - Access to Advance Shipment Notifications (ASNs, 856)

Did You Know?

- ✦ We connect with a variety of third party software vendors for a seamless, quick EDI integration. All you need is an internet connection!
- ✦ **Interested? Contact your sales rep for more information.**